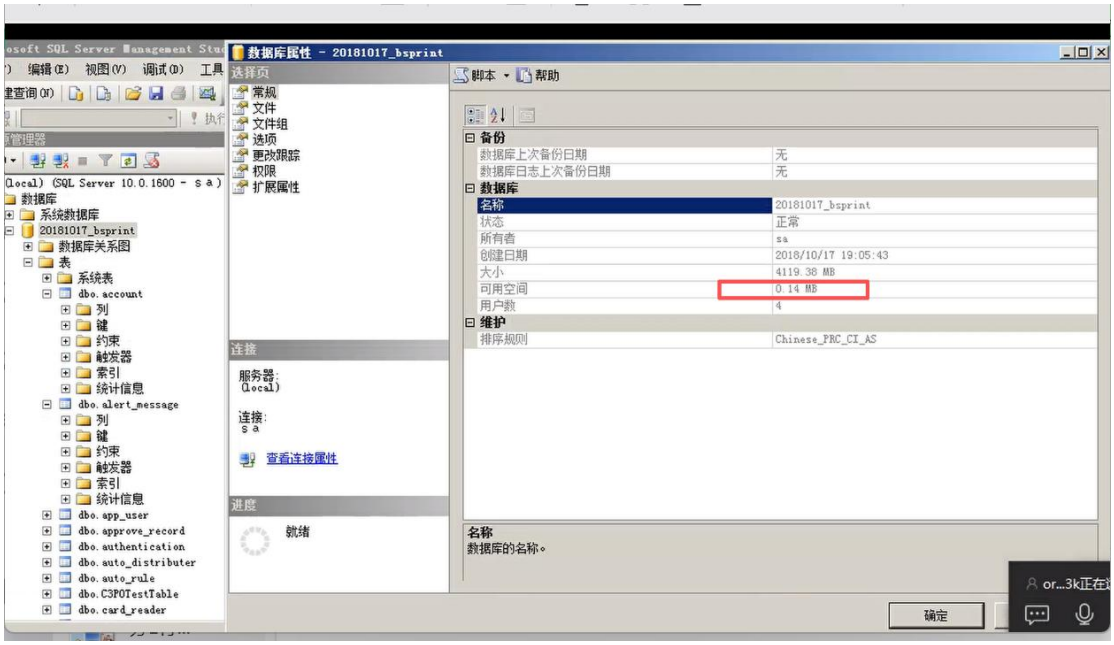
现象：客户端作业上传正常，查看日志 node 和 hub 也有对应的 jobid（本次客户是 2.6 版本，有 hub），但是中央上打印追溯没有对应作业-----查看 console 日志发现下述报错----SQL Server 的 PRIMARY 主数据文件组已满，无法写入新打印任务数据，插入 Insert 报异常，打印作业保存失败----就是数据库满了


org.springframework.jdbc.BadSqlGrammarException: PreparedStatementCallback; bad SQL grammar [INSERT INTO
JOB_3527_202609(JOB_ID,FINAL_RESULT,JOB_STATUS,FOLLOW_ME_STATUS,CURRENT_STAGE_COUNT,FORCE_USER,PRINT_COMMENT,DISTRIBUTER_ID,DISTRIBUTER_NAME,DISTRIBUTER_IP,USER_ID,USER
_NAME,GROUP_ID,GROUP_NAME,PROJECT_ID,PROJECT_NAME,COSTCENTER_ID,COSTCENTER_NAME,HOST_NAME,HOST_IP,HOST_MAC,CARD_ID,CARD_SCAN_TIME,APPROVED_BY,APPROVED_USER_NAME,APPROVE
D_TIME,APPROVED_COMMENT,APPROVED_RESULT,HUB_ID,HUB_NAME,RADAR_ID,RADAR_NAME,NODE_ID,NODE_NAME,PRINTER_ID,PRINTER_NAME,DRIVER_NAME,DOCUMENT_NAME,DOCUMENT_EXT,JOB_IN_TIME
,JOB_OUT_TIME,PAGE_COUNT,COLOR_PAGE_COUNT,MONO_PAGE_COUNT,COPY_COUNT,PAPER_WIDTH,PAPER_HEIGHT,COLOR_TYPE,DUPLEX,DOC_LEVEL_ID,DOC_LEVEL_NAME,DOC_LEVEL_MAPPING_RATE,MATCH
_LEVEL_DOCUMENT,NEED_DESTROYED,SITE_ID,APPROVED_OWNER_LIST,APPROVED_OWNER_NAME_LIST,COLLATE_FLAG,OUT_READER_NAME,OUT_PRINTER_NAME,OUT_NODE_NAME,OUT_HUB_NAME,DESTROY_COP
Y_COUNT,TEXT_LENGTH,CONTENT_KEY,SURFACE_COUNT,COLOR_SURFACE_COUNT,MONO_SURFACE_COUNT,PAPER_TYPE,USER_FULL_NAME,JOB_TYPE,MFP_JOB_ID,PIPELINE,MANUAL_APPROVER,MANUAL_SYMBO
L_FLAG,MANUAL_DESTROY_FLAG,NOTES,SHORT_JOB_ID,ORIGINAL_COLOR_TYPE,ORIGINAL_DUPLEX,ORIGINAL_COPY_COUNT,ORIGINAL_PAPER_SIZE,ORIGINAL_PAGE_COUNT,ORIGINAL_COLOR_PAGE_COUNT,
ORIGINAL_MONO_PAGE_COUNT,ORIGINAL_SURFACE_COUNT,ORIGINAL_COLOR_SURFACE_COUNT,ORIGINAL_MONO_SURFACE_COUNT,IN_TRAY,ORIGINAL_IN_TRAY,OUT_TRAY,ORIGINAL_OUT_TRAY,CONTROL_MOD
E,DOCUMENT_SURFACE_COUNT,CONTENT_FORMAT,MERGE_FLAG,N_UP,TOTAL_COST,SURFACE_COST,COLOR_SURFACE_COST,MONO_SURFACE_COST,PAPER_COST,FINISH_COST,PAYMENT_STATUS,PAY_ORDER_NUM
BER,PAY_ORDER_PRICE,UDA_0,UDA_1,UDA_2,UDA_3,UDA_4,UDA_5,UDA_6,UDA_7,UDA_8,UDA_9,UDT_0,UDT_1,UDT_2,UDT_3,UDT_4,CLIENT_ID,AGENT_ID,AGENT_NAME,PUNCH_COUNT,STAPLE_COUNT,CLI
ENT_START_TIME)
VALUES(?,?,?,



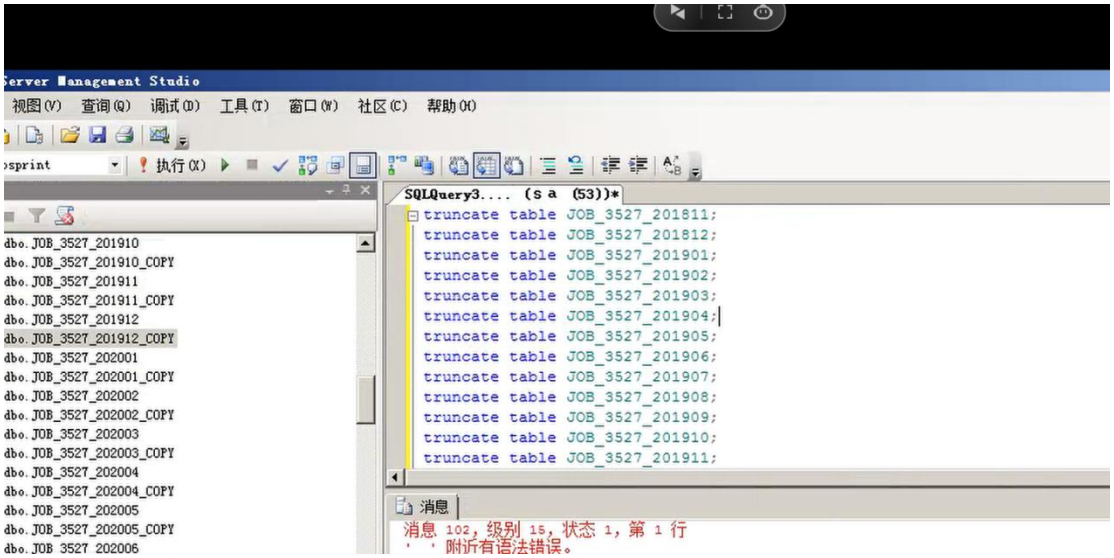
解决方法：

1.停止司印全部服务，包括节点服务器的司印服务

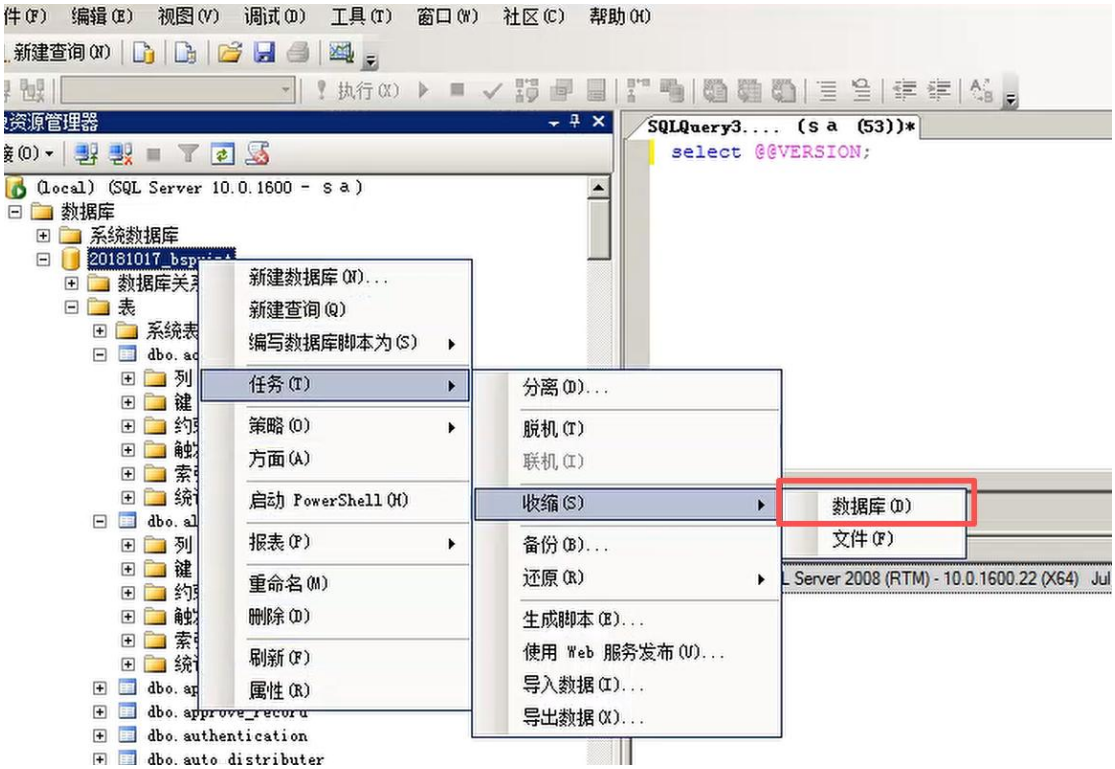
2.用 truncate table job_6150_201708;语句清除 job 表内的数据，job 表名根据实际情况来

```
truncate table JOB_3527_201811;
GO
truncate table JOB_3527_201812;
GO
truncate table JOB_3527_201901;
GO
truncate table JOB_3527_201902;
GO
truncate table JOB_3527_201903;
GO
truncate table JOB_3527_201904;
GO
truncate table JOB_3527_201905;
GO
truncate table JOB_3527_201906;
GO
truncate table JOB_3527_201907;
GO
truncate table JOB_3527_201908;
GO
truncate table JOB_3527_201909;
GO
truncate table JOB_3527_201910;
```

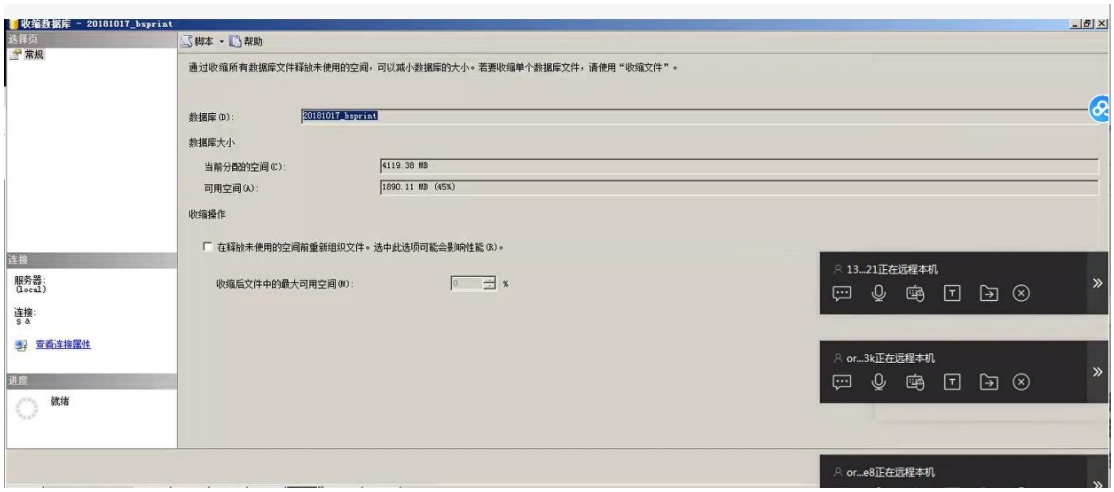
```
GO
truncate table JOB_3527_201911;
GO
```



3.压缩数据库，这个要等待一段时间



直接点击确定，等待一段时间



4.重启所有服务器的司印服务